

Terms and Conditions

Quote validity

This quote is valid for 14 days only.

Confirmation

Once a deposit is made and received, it is within our mutual understanding that the client agrees to all the terms as below with or without a signature to this agreement.

Payment terms

50% deposit is required to confirm your booking. Final payments are due strictly 7 days before the event. Should your request be on short notice or within a week of the date of the event, then the full invoice amount is payable.

FUNERAL EVENTS ATTRACT A 100% DEPOSIT (not negotiable)

NB: We reserve the right to cancel the booking if full payment isn't received within 7 days of the event.

Bank details

FNB

Acc Name: Cartel Events and Catering

Acc type: Cheque account

Acc number: 62860048703

Branch code: 250-130

Branch: The Reds Mall

Ref: Name and Invoice number

Proof of payment must be sent to

info@cartelevents.co.za

Equipment hire

Equipment Hire requires full payment before delivery or collection and certain equipment may attract a security deposit.

All event hire equipment remains the property of Cartel Events, any damage or loss will be billed accordingly to customer/deducted from the security deposit where applicable.

Mock ups

Mock ups can be arranged upon request once a deposit has been paid and are done from Monday to Thursday only.

The mock up fee is an extra fee and will be included in the overall quote/invoice.

Should a mock-up be requested before putting down a deposit, an invoice will be generated for the mock up and should be settled 2 days before the commencement of the mock up.

Flower availability and arrangements

Cartel Events will not be responsible for the unavailability of any flower for any reason.

Flower arrangements that have been confirmed and approved by the client during the mock up session are final and cannot be changed.

If the client does want to change the flower arrangement after it has been approved, this will be at an extra cost and charged accordingly.

Cancellation

Once a deposit has been paid and date reserved the following cancellation terms apply:

Cancellation must be in writing.

Cancellation 90 days before the event will attract 50% of the deposit paid

Cancellation 60 days before the event will attract 75% of the deposit paid

Cancellation 30 days before the event will attract 100% of the deposit paid

Postponement

Any postponement of a confirmed event will be considered as a cancellation and cancellation clause will apply. However, if the revised event date is agreed and takes places within 120 days of the original event date payment received by Cartel Events will form a credit towards the future event.

Pictures

Cartel Events will use the photos of our creative work for promotional purposes.

All creative work by Cartel Events must be credited accordingly.

All publications (media, print, blog, social media) must credit Cartel Events as the supplier for the concept & items hired within this quote/invoice.

Weather

If having a garden wedding during rainy season, it is the client's responsibility to organise a 'Rain Plan'

Cartel Events reserves the right to refuse to operate or setup our equipment where there is likely to be damaged by rain.

Force Majeure

Neither party shall be liable to the other for any failure to perform any obligation under any Agreement which is due to an event beyond the control of such party including but not limited to any Act of God, terrorism, war, political insurgence, insurrection, riot, civil unrest, act of civil or military authority, uprising, earthquake, flood or any other natural or manmade eventuality outside of our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen.

Name: _____

Client signature: _____

Date: _____